

Post-results services are offered by awarding bodies after the issue of exam results.

There are currently two main services that are provided to students – Review of results (RORs) and Access to scripts (ATS). These services are normally available at individual unit/component level of each qualification.

### **Review of results (ROR)**

- ROR Service 1: Clerical re-check *or* Service 1 with an ATS copy of re-checked script

This is a re-check of all clerical procedures leading to the issue of a result...This service will include the following checks:

- that all parts of the script have been marked;
  - the totalling of marks;
  - the recording of marks
- ROR Service 2: Review of marking *or* Service 2 with an ATS copy of reviewed script
    - This is a post-results review of the original marking to ensure that the agreed mark scheme has been applied correctly. It is not a re-marking of the candidate's script...This service will include:
      - the clerical re-checks detailed in Service 1;
      - a review of marking as described above
  - ROR Priority Service 2: Review of marking *or* Priority Service 2 with an ATS copy of reviewed script
    - This is a priority post-results review of the original marking to ensure that the agreed mark scheme has been applied correctly. It is not a re-marking of the candidate's script...It is only available if a GCE A-level candidate's place in higher education is dependent on the outcome

### **Access to Scripts (ATS)**

- Copies of scripts to support reviews of marking (priority service)
  - This is a priority service that ensures copy scripts are returned to the centre in sufficient time to allow decisions to be made whether a non-priority review of marking should be applied for.
- Copies of scripts to support teaching and learning (non-priority service)
  - This is a non-priority service enabling centres to request copies of scripts to support teaching and learning

The charges made for these services vary between Exam Boards, current charges, deadlines and details of the Review of Results and the Access to Scripts services can be found on the Post-results services form, which will be available on results day from the Exams Office. **This form must be signed by the student (email consent is allowed in exceptional circumstances)** to allow consent and by the Head of Department/Course Leader before the request can be sent to the Exam Board.

Senior Management/Heads of Department will be available on results day for advice.